

Leith Lincoln

Repair Order Detail - Internal Copy

RO Number: 652850

RO Status: CLOSED

Customer: COOPER, STEVE
Phone(s): Contact: (919)264-3043
Vehicle: 1LNHM94R59G634778

Main: (919)264-3043
2009 MKS

Click to View Cust Copy
Cell:

Mileage: 61,357
Service advisor: 9389
Tag number: T5624

Payment type: MCV
Promised time: 05:00 PM
Promised date: 09/07/2017

Waiter: No
Estimate: 0.00
Customer Comments: No

A CUSTOMER STATES HEATER A/C FAN IS INOP- BEGAN AS AN INTERMITTANT ISSUE

12651D	CL2	BODY / CHASSIS / ELECTRICAL (BCE) - TEST (14A068/14B205/14D212 /14G371/15604/15K600) - L	1.00	75.00
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Tech(s): 6865 EL9999	CL1	BLOWER FAN MOTOR-REPLACE	0.50	67.50
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Tech(s): 6865 MM*1000*		1 FAN AND MOTOR ASY		105.08
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Pts: 105.08 Lbr: 142.50 Other: 0.00 Total Line A: 247.58

Story: 61357 VERIFIED CONCERN, IT IS INTERMITTENT. THE BLOWER FAN WORKS AND SOMETIMES NOT. STANDARD WORKSHOP MANUAL TESTING, THE FAN HAS AN INTERNAL OPEN AND WILL NEED TO BE REPLACED. REPLACED THE BLOWER MOTOR AND RETEST. SYSTEM OK AT THIS TIME.

B CUSTOMER STATES GLOVEBOX IS LOOSE

CC	CL1	CUSTOMER STATES	0.00	0.00
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Tech(s): 6865				
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Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

Story: 61357 MISSING RUBBER STOPPER ON THE REAR OF THE GLOVE BOX. 1 WAS IN THE BOX ITSELF, THE OTHER IS MISSING. ORDERED REPLACEMENT STOPPER.

C COMPLIMENTARY MULTI-POINT INSPECTION. \$22.50 VALUE!

99P	CL1	COMPLIMENTARY MULTI-POINT INSPECTION. \$22.50 VALUE!	0.00	0.00
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Tech(s): 6865 YTIRE	CL1	WE RECOMMEND MONITORING TIRE WEAR, 1 OR MORE TIRES MEASURE BETWEEN 4/32" TO 6/32" TREAD DEPTH	0.00	0.00
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Tech(s): 6865 YBK	CL1	WE RECOMMEND TO MONITOR BRAKE PAD WEAR(3-5MM PAD DEPTH)	0.00	0.00
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Tech(s): 6865 GBATT	CL1	BATTERY CONDITION IS	0.00	0.00
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GOOD, PASSED TEST

Tech(s): 6865
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00

D COMPLIMENTARY SERVICE WASH. \$15 VALUE!
 CW CL1 COMPLIMENTARY SERVICE WASH. \$15 VALUE! 0.00 0.00

Tech(s): 6865
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line D: 0.00

E RENTAL CAR
 RENTAL CL1 RENTAL CAR 0.00 0.00

Tech(s): 6865
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line E: 0.00

F** REPLACE STICKING REAR BRAKE CALIPERS, REPLACE RUSTY ROTORS AND PADS
 2001B8B CL1 REPLACE BOTH REAR BRAKE CALIPERS 0.80 108.00
 Tech(s): 6865
 BRCF*248* 1 HOUSING 133.68
 BRCF*249* 1 HOUSING 133.70
 PM*1*C 3 FLUID - BRAKE 23.94
 RBPR CL3 REPLACE REAR BRAKE PADS AND ROTORS 1.50 147.00
 Tech(s): 6865
 BRRF*70* 2 ROTOR ASY - BRAKE 215.76
 BR*1377*B 1 KIT - BRAKE LINING 70.00
 Pts: 577.08 Lbr: 255.00 Other: 0.00 Total Line F: 832.08
 Story: 61357 REPLACED BOTH REAR CALIPERS, ROTORS AND PADS. BLEED BRAKES. SYTEM IS WORKING AS DESIGNED.

G** REPLACE BOTH DRIVE BELTS
 MA5305 CL3 REPLACE SERPENTINE BELT 1.00 98.00

Tech(s): 6865
 JK6*455*D 1 V-BELT 17.06
 JK4*377*BA 1 V-BELT 25.93
 Pts: 42.99 Lbr: 98.00 Other: 0.00 Total Line G: 140.99
 Story: 61357 REPLACE BOTH DRIVE BELTS.

H** PERFORMED MOTORCRAFT SYNTHETIC BLEND OIL AND FILTER CHANGE, CHECK AND TOP OFF FLUIDS AND TIRE PRESSURE, RESET OIL CHANGE REMINDER. ROTATE AND BALANCE TIRES

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6K	CL4	PERFORMED MOTORCRAFT SYNTHETIC BLEND OIL AND FILTER CHANGE, CHECK AND TOP OFF FLUIDS AND TIRE PRESSURE, RESET OIL CHANGE REMINDER. ROTATE AND BALANCE TIRES.	0.30	23.00
		Tech(s): 6865 FL*500*S XO*5W20*BSP		
			1 FILTER ASY - OIL	6.75
			6 MOTORCRAFT SAE 5W-20 API GF-5	21.00
RB	CTR	ROTATE AND BALANCE 4 WHEELS	1.00	57.38
		Tech(s): 6865		
Pts:	27.75	Lbr:	80.38	Other: 0.00
				Total Line H: 108.13

Customer Pay	
Labor	575.88
Parts	752.90
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	20.00
Deductible	0.00
Total Charges	1,348.78
Less Insurance/Adjustment	0.00
Sales Tax	96.33
Total	1,445.11